

## RIGHT OF WITHDRAWAL

Pursuant to art. 52 of Italian Legislative Decree no. 206/2005 (Consumer Code), the consumer shall have a period of fourteen days from the date of delivery of the product to terminate the contract, without giving any reason and without incurring any costs other than those referred to in Article 56, paragraph 2 (HSL will refund all payments received from the consumer, which may include the cost of delivery, but is not required to refund any additional costs, if the consumer has expressly opted for a type of delivery other than the least expensive type of delivery offered by the company, and HSL may withhold the refund until it has received the goods) and Article 57 (the consumer shall be liable for only the direct cost of returning the goods). Pursuant to art. 54, the consumer shall inform the company of its decision to exercise the right of withdrawal, before the expiry of the withdrawal period. For this purpose, the consumer may: a) use the kind of withdrawal form set out in Annex I, Part B of the Consumer Code (available on the website [www.bijouets-italia.com](http://www.bijouets-italia.com)); or b) make any other clear statement of the decision to terminate the contract.

### ANNEX I

Information concerning the exercise of the right of withdrawal by the final consumer

#### A. Instructions on withdrawal

- pursuant to Article 49, paragraph 4 -

#### **Right of withdrawal**

You have the right, within 14 days, to withdraw from a contract, without giving any reason. The withdrawal period expires 14 days from the day you or a third party other than the carrier, indicated by you, come into physical possession of the goods.

To exercise the right of withdrawal, you must inform us in writing of your decision to terminate this contract using the following contact details (address: HSL srl a socio unico, via dei Masadori 46, 38121 Trento (Italy) - Fax: +39 (0)461 955422 - Email: [bijouets@bijouets-italia.com](mailto:bijouets@bijouets-italia.com)). For this purpose, you can use the attached withdrawal form or any other clear statement. We will send you a confirmation of receipt of the withdrawal by fax or email.

#### **Effects of withdrawal**

If you withdraw from a contract, we will reimburse all payments received from you, including the cost of delivery (with the exception of any additional costs arising from your choice of a type of delivery other than the least expensive type of standard delivery that we offered), without any undue delay and no later than 14 days from the day we are informed of your decision to withdraw from this contract. These refunds shall be made using the same payment method as used by you for the initial transaction, unless expressly agreed otherwise; in any case, you shall not incur any fees as a result of such reimbursement. The refund may be suspended until the goods have been received or until receipt of proof from the consumer of the goods having been dispatched, if earlier. We kindly ask you to return the goods to us without any undue delay and no later than 14 days from the day we are informed of your decision to withdraw from this contract. The deadline shall be met, provided you return the goods before the expiration of the period of 14 days. The costs of returning the goods shall be for your account.

## B. Withdrawal form

- pursuant to Article 49, paragraph 1, lett. h -

To: HSL srl a socio unico, via dei Masadori 46, 38121 Trento (Italy) – Tel: +39 (0)461 955411 – Fax: +39 (0)461 955422 – Email: [bijouets@bijouets-italia.com](mailto:bijouets@bijouets-italia.com)

I hereby notify you of our withdrawal from sales contract number.....dated.....for the following goods/services:

Date of receipt of the goods:

Name of the consumer:

Address of the consumer:

Signature of the consumer:

Date: